

WinSupervisor Pro

User Manual — Guide for everyone

Version 1.9

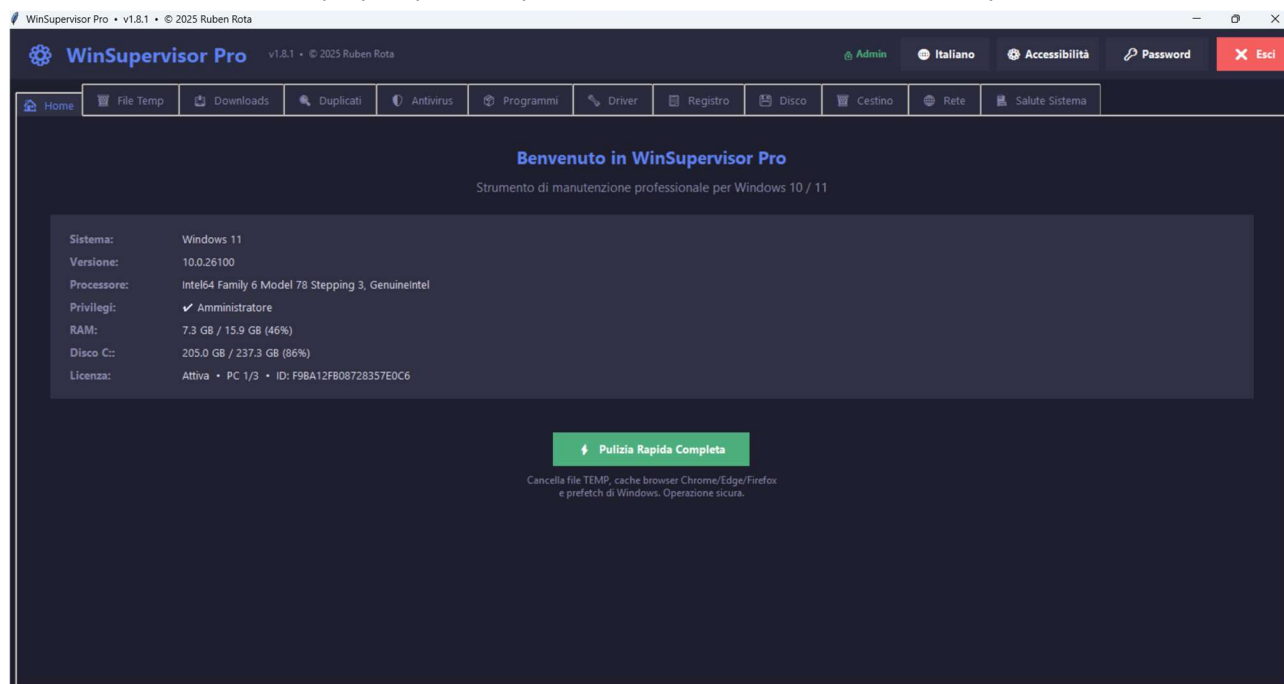
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www.nsg.ch

Welcome to WinSupervisor Pro

This manual is written for users who are not computer experts. No technical knowledge is required — just follow the instructions step by step. WinSupervisor Pro does all the hard work for you.



GETTING STARTED

What you need

- A PC with Windows 10 or Windows 11
- Python installed (see below how to do it)
- Internet connection (only for some features)

Installing Python (done only once)

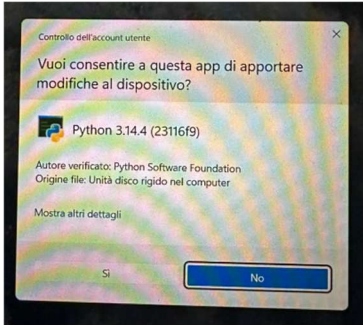
Python is the engine that runs WinSupervisor Pro. It needs to be installed only once and never touched again.

1. Go to www.python.org/downloads
2. Click the large yellow "Download Python" button
3. Open the downloaded file
4. **IMPORTANT:** check the box "Add Python to PATH" (it is at the bottom of the first screen)
5. Click "Install Now" and wait for it to finish

✓ Done! You don't need to do anything else. Python is installed.

Starting the program

1. Open the folder where you put WinSupervisor Pro (we recommend C:\Program Files\WinSupervisor)
2. Double-click on "winsupervisor.py"
3. The first time, choose your preferred language and click Confirm
4. Create your password (minimum 4 characters) and confirm it — remember it!
5. When asked to run as Admin, answer Yes, also to the Python window, to have all functions available
6. The program opens — you are ready!



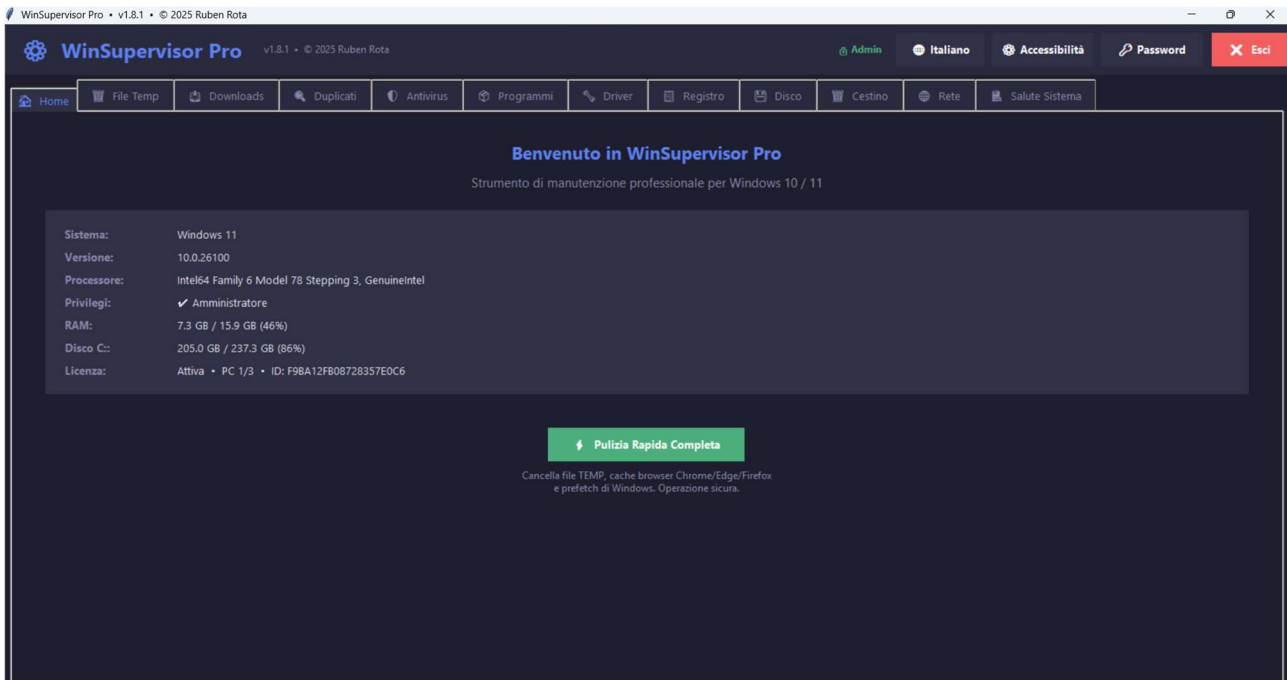
Every time you reopen the program it only asks for the password. The procedure is always the same.

General rules valid in all screens





- At the bottom of the screen there is always a bar showing what the program is doing
- Before every important operation the program always asks for your confirmation
- If you do not confirm, it deletes nothing and changes nothing
- Open the program at least once a week — the automatic Speed Test check requires it
- If several people at home or at work use this program, designate who performs network maintenance
- Almost all operations run in the background without blocking the PC

✓ Final tip: once a week open WinSupervisor Pro and go through the tabs from left to right. In 10 minutes keep your PC always in shape.

THE MAIN SCREEN

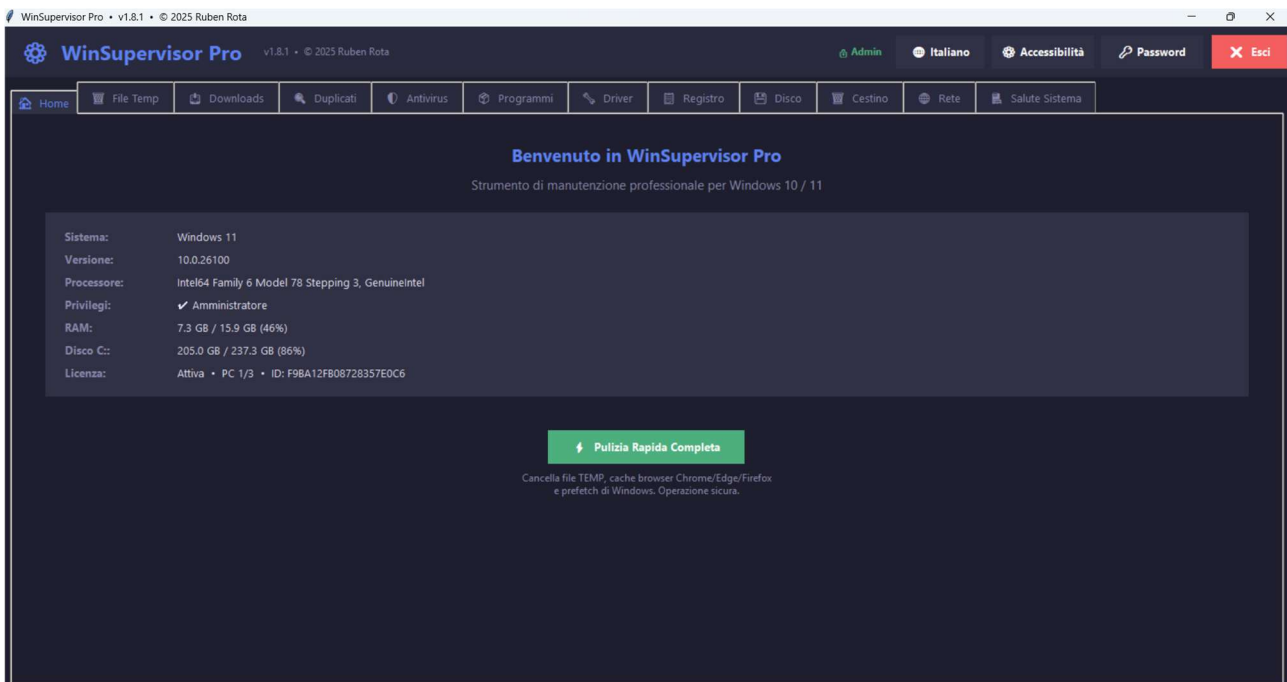


At the top you always see the program bar with these buttons:

 Language	Click to change the program language (Italiano, English, Português, Español, Français)
 Password	Click to change your access password
 Accessibility	Settings for visually impaired users: text size and screen contrast
 Exit	Closes the program (always asks for confirmation before exiting)

At the top right you see Admin in green or Non-Admin in orange. Green means you have all necessary privileges — this is ideal. If you see orange, some advanced functions will not work.

HOME — The main screen



When you open the program you arrive here. You see your PC information: operating system, processor, RAM, disk space and licence status.

IF YOU SEE THE BUTTON «Restart as Admin»

Click this button. The program reopens with more privileges and works better. It will ask for your computer password — enter it.

QUICK COMPLETE CLEANUP

The large green button performs a quick PC cleanup in seconds. It deletes useless files that accumulate over time. Read the explanation below the button before clicking — it tells you exactly what will be deleted. It does not delete anything important.

✓ 100% safe — these files are created specifically to be deleted.

TEMP FILES — Cleaning temporary files

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Home File Temp Downloads Duplicati Antivirus Programmi Driver Registro Disco

Pulizia File Temporanei

Analizza Tutti Cancella

192.9 MB	C:\Users\Ruben\AppData\Local\Temp
192.9 MB	C:\Users\Ruben\AppData\Local\Temp
8.3 MB	C:\Windows\Temp
2.2 MB	C:\Windows\Prefetch
192.9 MB	C:\Users\Ruben\AppData\Local\Temp
0.0 B	C:\Users\Ruben\AppData\Local\Google\Chrome\User Data\Default\Cache
0.0 B	C:\Users\Ruben\AppData\Local\Microsoft\Edge\User Data\Default\Cache
0.0 B	C:\Users\Ruben\AppData\Local\Mozilla\Firefox\Profiles

```
[18:09:01] C:\Windows\Temp → 8.3 MB
[18:09:01] C:\Windows\Prefetch → 2.2 MB
[18:09:02] C:\Users\Ruben\AppData\Local\Temp → 192.9 MB
[18:09:02] C:\Users\Ruben\AppData\Local\Google\Chrome\User Data\Default\Cache → 0.0 B
[18:09:02] C:\Users\Ruben\AppData\Local\Microsoft\Edge\User Data\Default\Cache → 0.0 B
[18:09:02] C:\Users\Ruben\AppData\Local\Mozilla\Firefox\Profiles → 0.0 B
[18:09:02] Spazio recuperabile: 589.3 MB
```

Your PC constantly creates temporary files while you work. These files are no longer needed but take up space. Here you can delete them.

HOW TO USE IT

1. Click "🔍 Analyze" — the program searches for useless files
2. Wait a few seconds — you will see a list of folders with their size
3. Click "☑ All" to select everything or choose only some folders
4. Click "🗑 Delete" and confirm

✓ 100% safe — these files are created specifically to be deleted.

DOWNLOADS — Managing downloaded files

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Home File Temp Downloads Duplicati Antivirus Programmi Driver Registro

Gestione Downloads

Cartella: C:\Users\Ruben\Downloads [Sfoglia](#)

[Analizza](#) [Data](#) [Dim.](#) [Nome](#) [Tutti](#) [Elimina](#)

📁	📅	📏	📄
📁	23/06/2022 17:19	141.5 MB	bi
📁	18/03/2024 12:23	353.0 B	By
📁	16/04/2026 15:47	2.7 MB	Ca
📁	19/03/2026 11:38	6.6 MB	Cl
📁	16/06/2025 19:33	282.0 B	de
📁	23/04/2026 12:21	34.5 KB	fi
📁	20/03/2024 13:02	385.0 KB	gc
📁	05/07/2021 15:53	914.0 B	I
📁	06/04/2026 09:55	121.5 KB	Il
📁	24/04/2026 18:18	8.8 KB	in
📁	24/04/2026 18:18	9.0 KB	in
📁	19/03/2024 17:09	115.3 MB	le
📁	13/06/2024 15:01	48.0 MB	ls
📁	26/04/2026 17:52	20.2 KB	MA
📁	26/04/2026 16:44	20.2 KB	MA
📁	07/04/2026 14:57	4.5 KB	Mi
📁	23/04/2026 11:38	1.7 MB	pe
📁	17/11/2022 10:12	10.8 KB	Pr
📁	16/04/2026 11:26	44.1 MB	py
📁	03/04/2026 17:20	59.4 KB	Qu
📁	26/04/2026 17:03	248.4 KB	wi

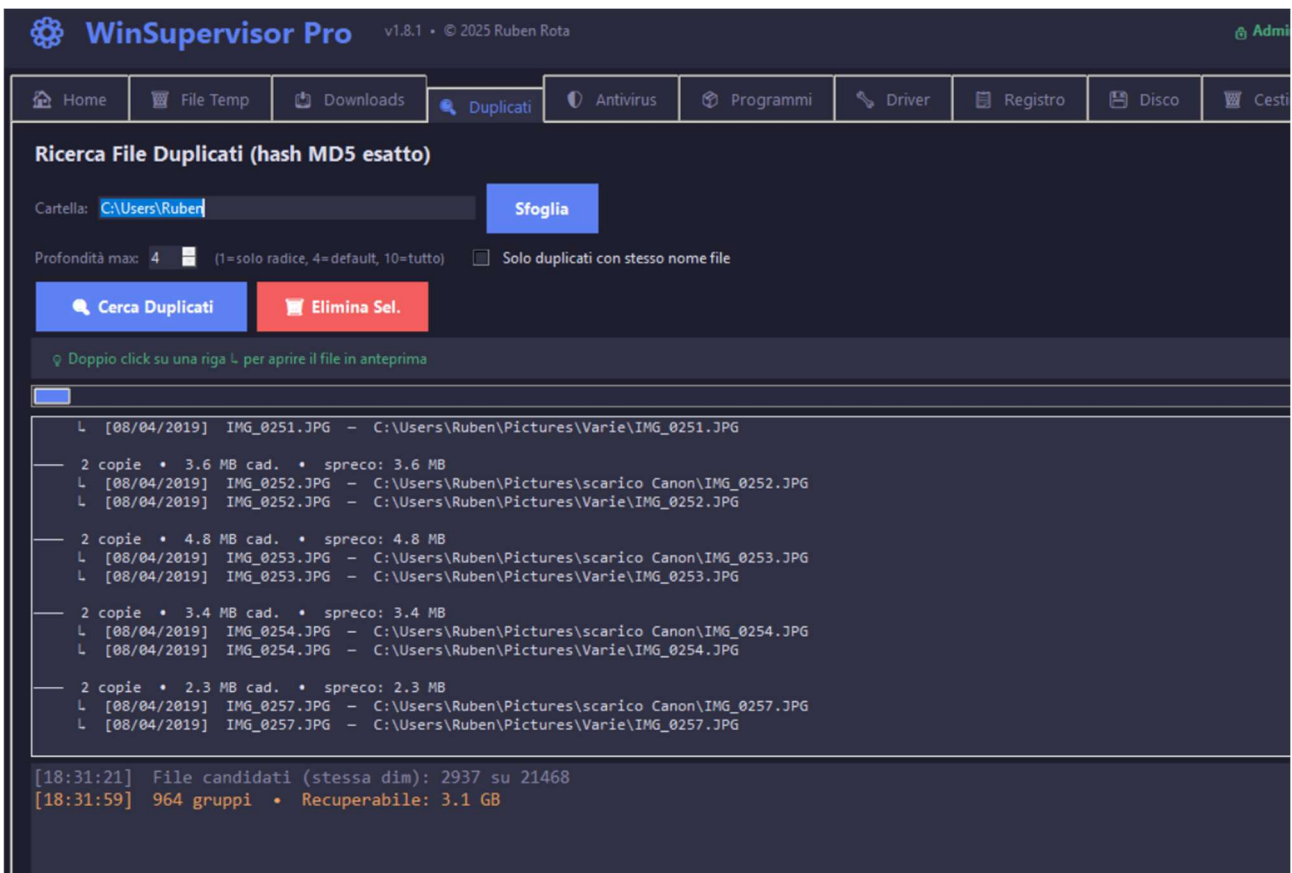
Here you see everything downloaded in the Downloads folder. You can sort files by date, size or name and delete old ones. At the bottom you see the total space used.

HOW TO USE IT

1. Click " Analyze"
2. Sort as you prefer (by date is handy for finding the oldest)
3. Select the files you want to delete
4. Click " Delete" and confirm

TIP: Double-click a file to open and check it before deleting. For safety, executable files (.exe, .msi) cannot be opened from here.

DUPLICATES — Finding accidentally copied files



Sometimes your PC has two or more copies of the same file — photos, documents, videos. This tool finds them and helps you delete the duplicates.

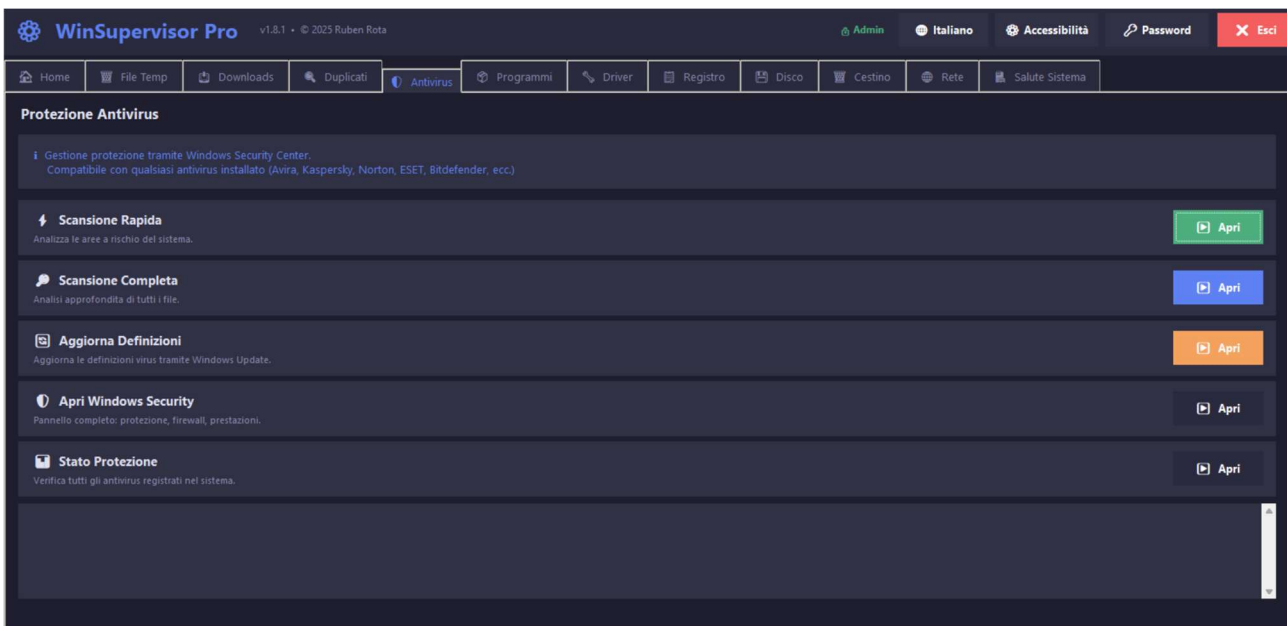
HOW TO USE IT

1. Click "Browse" and choose the folder to check (e.g. Documents or Photos)
2. Click "Find Duplicates"
3. Wait — the program analyzes files and shows duplicates as it finds them
4. For each group you see how many copies exist and how much space you recover
5. Double-click a row (the one with `\`) to open and check the file
6. Select files to delete and click "Delete Sel."

⚠ WARNING: always check before deleting! The program finds identical files — but you decide what to keep.

💡 TIP: Use the "Same name only" filter to find only copies with the same file name — safer for less experienced users.

ANTIVIRUS — Checking protection



Here you manage your PC antivirus. The program works with any antivirus: Avira, Kaspersky, Norton, ESET, Bitdefender and all others.

PROTECTION STATUS

Click this button to see an immediate summary of your protection. A small window appears with three items:

- ✓ **Current threats — no threat detected**
- ✓ **Protection settings — everything configured correctly**
- ✓ **Updates — definitions up to date**

⚠ WARNING: If you see a red X instead of a green ✓ on any item, there is a problem to fix. Open your antivirus for more details.

OTHER BUTTONS

- **Quick Scan: quickly checks the highest-risk areas of the PC**
- **Full Scan: checks the entire PC (takes more time)**
- **Update Definitions: downloads the latest antivirus updates**
- **Open Windows Security: opens the complete Windows security panel**

PROGRAMS — Managing installed programs

The screenshot shows the WinSupervisor Pro interface. At the top, there's a navigation bar with icons for Home, File Temp, Downloads, Duplicati, Antivirus, Programmi (selected), Driver, and Regist. Below this is a section titled "Programmi Installati" with buttons for "Analizza", "Data", "Nome", "Aggiorna Lista", and "Disinstalla". A search bar labeled "Cerca:" is present. The main area displays a table of installed programs with columns for installation date, size, name, and version.

Installation Date	Size	Program Name	Version
N/D	2.0 MB	AnyDesk	ad 9.0.10
13/08/2019	274.1 MB	AOMEI Backupper Standard	
26/10/2020	124.9 MB	AOMEI Partition Assistant 8.10	
21/03/2025	N/D	app formaggi vegani + cheesecakes + cookies	1.0
14/12/2022	4.0 MB	Apple Software Update	2.7.0.3
N/D	N/D	Avira Fallback Updater	
N/D	31.0 MB	Avira Phantom VPN	2.46.1.19448
14/04/2026	783.9 MB	Avira Secure Browser	146.0.34394.179
14/04/2026	95.3 MB	Avira Security	1.1.115.3317
26/01/2026	62.5 MB	Avira System Speedup	7.5.0.552
25/09/2020	2.0 MB	Bonjour	3.1.0.1
23/04/2026	N/D	Brave	147.1.89.143
05/05/2017	65.1 MB	Brother P-touch Editor 5.2	5.2.0010
N/D	N/D	Canon MP Navigator EX 4.0	
N/D	N/D	CanoScan LiDE 110 Scanner Driver	
N/D	N/D	CapCut	8.4.0.3562
19/03/2026	N/D	Claude	1.0
25/04/2022	11.7 MB	Controllo integrità PC Windows	3.6.2204.08001
N/D	4.8 MB	Declaração Anual 2.7.0	2.7.0
N/D	200.9 MB	Dropbox	248.4.3576
04/05/2023	800.0 MB	Endpoint Protection SDK	1.0.2304.710
15/06/2023	31.1 MB	Epson Data Collection Agent	7.0
20/01/2026	36.1 MB	Epson Device USB Agent	5.0.0
N/D	N/D	EPSON ET-2750 Series Printer Uninstall	
26/04/2026	14.8 MB	Epson Printer Connection Checker	3.4.3.0
30/05/2016	973.6 MB	FileMaker Pro 12 Advanced	12.0.4.0
20/04/2026	141.6 MB	Google Chrome	147.0.7727.102
24/05/2020	41.0 KB	Google Update Helper	1.3.99.0
N/D	7.2 MB	Hamachi	2.3.0.111
15/03/2016	5.4 MB	HP ePrint SW	5.0.18701
14/06/2019	59.2 MB	HP PC Hardware Diagnostics Windows	1.5.8.0
15/03/2016	30.3 MB	HP Recovery Manager	1.2.1510

You see the complete list of all programs on your PC with the installation date and the space they take up.

SEARCHING FOR A PROGRAM

Type the name in the "Search" field and the list filters automatically in real time.

UNINSTALLING A PROGRAM

1. Click on the program you want to remove
2. Click "🗑️ Uninstall"
3. Confirm and the program is removed. The list updates automatically

ASKING THE AI FOR ADVICE

Not sure if a program is useful? Right-click it and choose "🤖 AI Analysis". The browser opens with a clear simple answer: what the program does and whether you can safely remove it.

DRIVERS — Checking PC drivers

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Home File Temp Downloads Duplicati Antivirus Programmi Driver Registro

Gestione Driver

Elenca Windows Update Gestione Disp.

Solo driver con data > 1 anno

N/D	10.0.26100.1	Local Print Queue
N/D	10.0.26100.1	Local Print Queue
N/D	10.0.26100.1	Local Print Queue
N/D	10.0.26100.1	Local Print Queue
N/D	10.0.26100.1	Local Print Queue
N/D	10.0.26100.1	Local Print Queue
N/D	10.0.26100.1	WAN Miniport (Network Monitor)
N/D	10.0.26100.1	WAN Miniport (IPv6)
N/D	10.0.26100.1	WAN Miniport (IP)
N/D	10.0.26100.1	WAN Miniport (PPPOE)
N/D	10.0.26100.1	WAN Miniport (PPTP)
N/D	10.0.26100.1	WAN Miniport (L2TP)
N/D	10.0.26100.1	WAN Miniport (IKEv2)
N/D	10.0.26100.1	WAN Miniport (SSTP)
N/D	10.0.26100.1	Generic software device
N/D	10.0.26100.1	Generic software device
N/D	10.0.26100.1	Generic software device
N/D	10.0.26100.1	Generic software device
N/D	10.0.26100.1	Generic software device
N/D	10.0.26100.1	Generic software device
N/D	10.0.26100.1	Generic software device
N/D	10.0.26100.1	EPSON ET-2750 Series
N/D	10.0.26100.1	Generic software device
N/D	10.0.26100.1	Computer Device
N/D	10.0.26100.1150	Remote Desktop Device Redirector Bus
N/D	10.0.26100.1	Plug and Play Software Device Enumerator
N/D	10.0.26100.1	Microsoft System Management BIOS Driver
N/D	10.0.26100.1	NDIS Virtual Network Adapter Enumerator
N/D	10.0.26100.1150	Microsoft Basic Render Driver
N/D	10.0.26100.1	Firmware Resource
N/D	10.0.26100.1150	Microsoft UEFI-Compliant System
N/D	10.0.26100.1150	ACPI Fixed Feature Button
N/D	10.0.26100.1150	ACPI Thermal Zone
N/D	10.0.26100.1150	ACPI Thermal Zone

Drivers are "translators" that allow Windows to communicate with PC components (graphics card, audio, printer, etc.). Old drivers can cause problems or slowdowns.

HOW TO USE IT

1. Click "🔍 List" to see all installed drivers
2. Those highlighted in orange are more than 1 year old and should be updated
3. Click "🔄 Windows Update" to update drivers automatically
4. Click "⚙️ Device Manager" for the advanced Windows panel

REGISTRY — Cleaning the system registry

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Home | File Temp | Downloads | Duplicati | Antivirus | Programmi | Driver | **Registro** | Disco | Cestino

Pulizia Registro di Sistema

⚠ Le chiavi orfane sono residui di programmi disinstallati. Il peso indicato aiuta a valutare se vale la pena eliminarle. Se il peso totale è basso (<50 KB) spesso è meglio lasciarle.

Analizza | **Backup** | **Pulisci**

● Basso	16.0 B	Connection Manager
● Basso	95.0 B	InstallShield_{5A454EC5-217A-42a5-8CE1-2DDEC4E70E01}
● Basso	97.0 B	InstallShield_{E1646825-D391-42A0-93AA-27FA810DA093}
● Basso	228.0 B	mstsc-4b0a31aa-df6a-4307-9b47-d5cc50009643
● Basso	9.0 B	WIC
● Basso	18.0 B	{15E1B393-3CCA-4C5B-A187-ACBC36019E73}
● Basso	18.0 B	{67DC8027-2FC4-4A47-989A-F81A7E9D9280}
● Basso	21.0 B	{963DDEF5-52CF-4313-81D9-B186B89C0A57}
● Basso	20.0 B	{9f63698a-6f92-4dd3-be96-6a75e3672dae}
● Basso	18.0 B	{CAED120A-1F05-488F-B76E-A3EA5C328A88}
● Basso	21.0 B	{CB12FD9E-9A48-4FE1-A2DD-5005A1AD1239}
● Basso	18.0 B	{ED7ACF31-0C68-42B6-8955-4450BE47E41C}

[19:50:24] Scansione voci orfane...
[19:50:24] 12 chiavi orfane • Peso: 579.0 B • ⚡ Peso basso: puoi lasciarle senza problemi

The registry is like a large internal archive of Windows. When you uninstall a program, sometimes "ghosts" remain. This tool finds them.

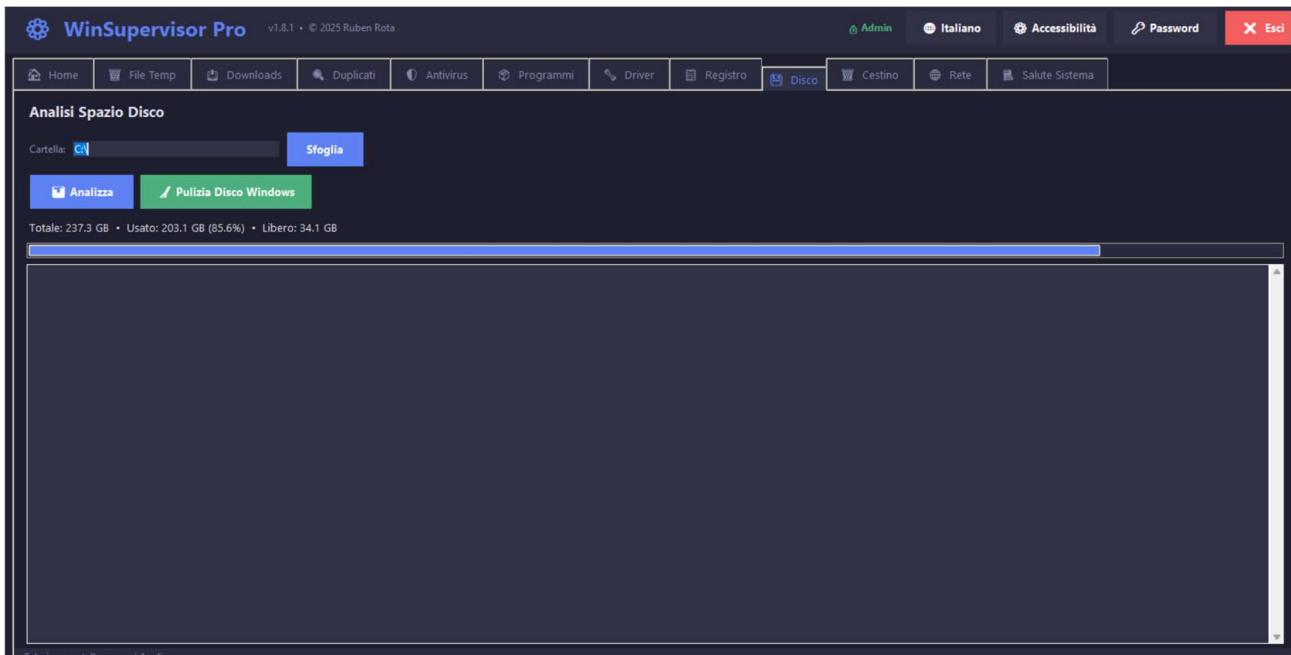
⚠ WARNING: FIRST OF ALL — ALWAYS DO A BACKUP: Click "**Backup**" before doing any cleanup. The backup is saved on the Desktop — do not delete it.

HOW TO USE IT

1. Click "**Analyze**"
2. The program finds useless entries and tells you how large they are
3. If the program says "Low weight — you can leave them" do nothing
4. If it says "Cleanup recommended" do the backup first then clean


✓ Safe if you follow the instructions and always do a backup first.

DISK — Seeing where space goes

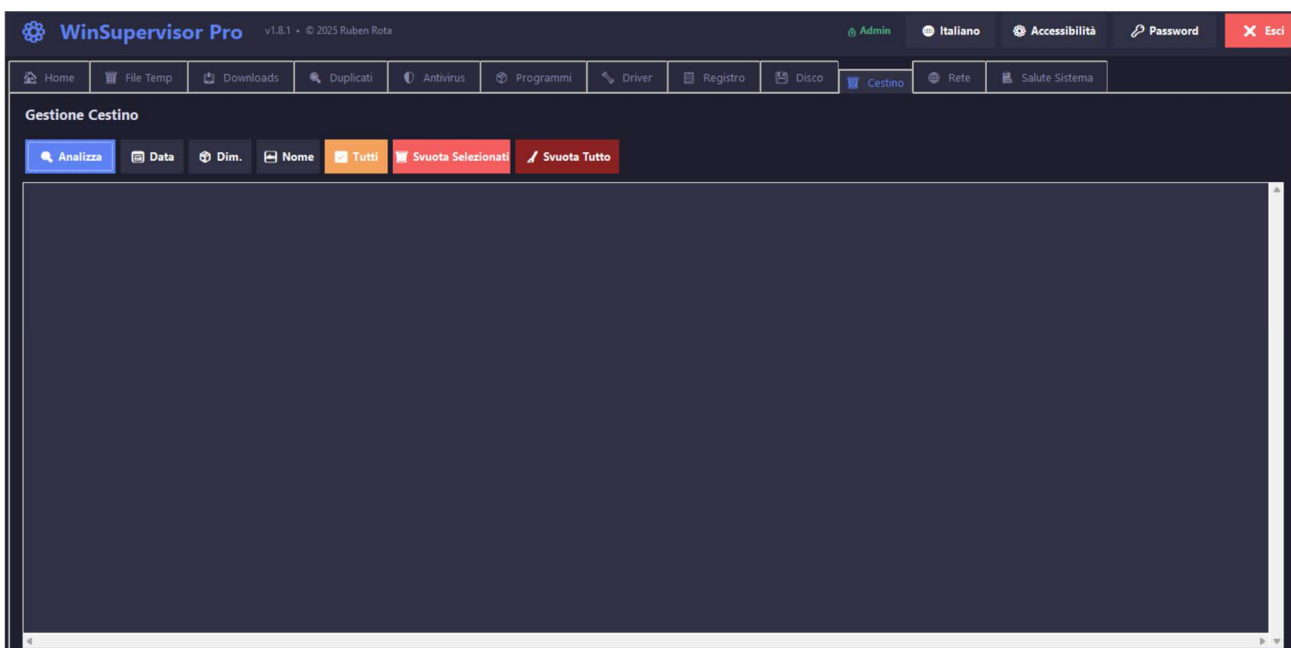


Is your disk full but you don't know why? This tool shows the 50 heaviest items on your PC, sorted from largest to smallest.

HOW TO USE IT

1. Choose the folder to analyze (usually "C:\\" to analyze the entire disk)
2. Click " Analyze"
3. You see the sorted list — now you know exactly where space is going!

RECYCLE BIN — Managing the recycle bin



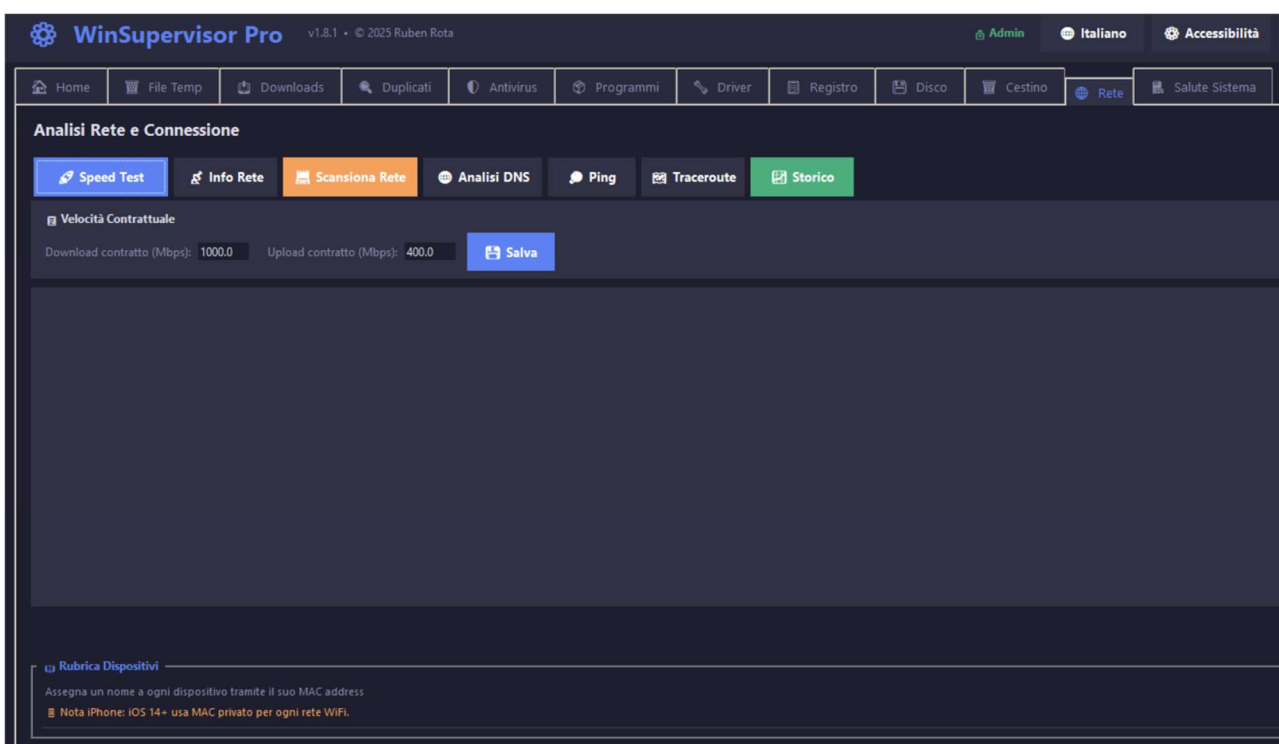
Here you see files sent to the recycle bin but not yet permanently deleted. Warning: they still take up disk space!

HOW TO USE IT

1. Click "🔍 Analyze" — you see everything in the recycle bin with sizes and dates
2. Select files to delete and click "🗑 Empty Selected"
3. Or click "🗑 Empty All" to free up all the space

✗ IMPORTANT: WARNING: files deleted from the recycle bin cannot be recovered! Make sure you don't need them before permanently deleting.

NETWORK — Analyzing the Internet connection



This is one of the most powerful sections of the program. It helps you understand how your Internet connection works and identify any problems.

FIRST THING TO DO — Contract speed

Enter the speed in your contract with your provider (found on your bill) in the Download and Upload fields. Click "💾 Save". The program will use these numbers for automatic comparison.

SPEED TEST — Measuring speed

Click "🚀 Speed Test" to measure your connection speed. Wait 30-60 seconds. You will see:

- **Download: how fast you download (movies, web pages, email)**
- **Upload: how fast you send (emails with attachments, video calls)**
- **Latency: how responsive the connection is (important for online gaming)**

If the speed is much lower than what you pay for, you have a problem with your provider. The program keeps an automatic weekly history — useful as evidence to bring to their office!

NETWORK INFO – Technical information

Shows your IP address, gateway (router) and DNS.

It also suggests whether you can use faster DNS servers.

SCAN NETWORK — Who is connected?

Finds all devices connected to your WiFi or wired network.

- **Quick Scan (5 seconds): shows recently active devices**
- **Full Scan (30-60 seconds): finds all devices like a professional program**

You can give each device a name in the Directory (e.g. "Carlo's iPhone", "Office PC", "Living room Smart TV"). Unknown devices are highlighted in orange — watch out for anyone using your network without permission!

✓ **iPhone note: from iOS 14 onwards a private MAC address is used for each WiFi network. The MAC you see in the scan may differ from the one in your phone settings — this is normal.**

DNS ANALYSIS — Find the fastest DNS

Compares the speed of 3 DNS servers on your network (Provider, Google 8.8.8.8, Cloudflare 1.1.1.1). At the end it tells you which is fastest and how to set it. DNS is the "translator" that converts site names into Internet addresses.

PING — Router response speed

Measures how quickly your router responds. Less than 5ms = excellent. More than 50ms = possible problem.

TRACEROUTE — The path to the Internet

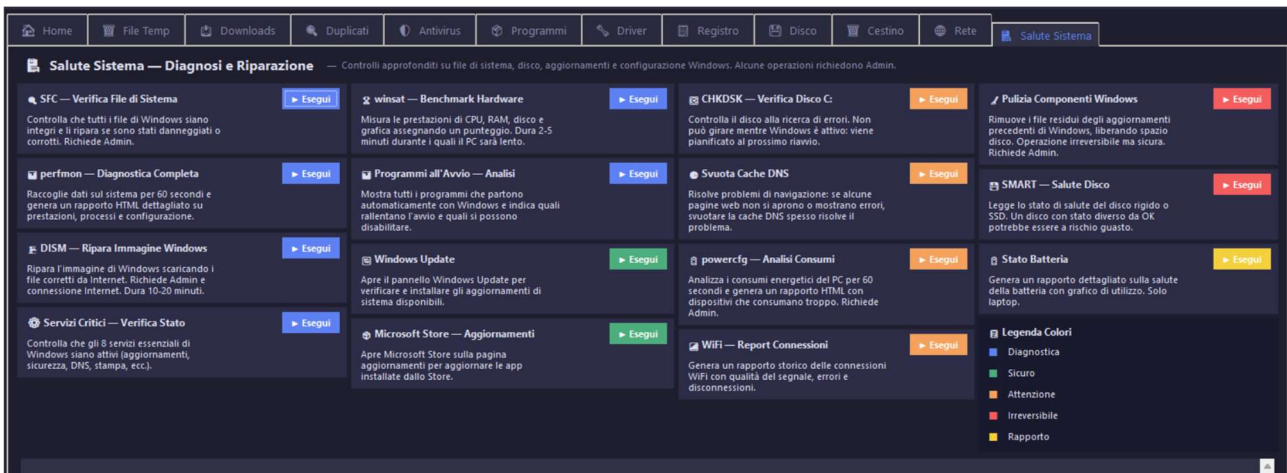
Shows the path your data takes to reach Google. Like seeing train stops before the destination. Useful for understanding where a possible problem lies. Takes about 1 minute.

HISTORY — Speed test history

You see all speed tests done over time divided into two sections:

- **Automatic History: 1 test per week, kept for 2 years — ideal as a document for your provider**
- **Manual Session: last 25 tests — useful for real-time diagnosis to show to a technician**

SYSTEM HEALTH — 15 diagnostic tools



Here you find the most powerful tools for keeping your PC healthy. Each tool has a coloured button indicating the type of operation:

	BLUE	Diagnostic — analyzes without modifying anything
	GREEN	Safe — recommended operation, no risk
	ORANGE	Caution — modifies something, but reversible
	RED	Irreversible — do only if necessary
	YELLOW	Report — generates a file with information

SFC — System File Check



Windows checks if its files are intact and repairs them automatically. Like a medical check-up for the OS. Requires Admin. May take 10-15 minutes — do not turn off the PC!

DISM — Repair Windows Image



A deeper repair than SFC — downloads correct files from the Internet. Use if SFC finds problems but cannot solve them alone. Requires Admin and Internet. May take 10-20 minutes.

Critical Services — Check Status



Checks that the 8 most important Windows services are active. If one is stopped, the program alerts you with an explanation. Generates a report in Notepad.

perfmom — Complete Diagnostics



Collects PC data for 60 seconds and generates a detailed HTML report. Useful if you have performance problems and want to understand their cause.

winsat — Hardware Benchmark



Measures PC performance and gives a score. Like a "test drive" to understand how fast your PC is. Takes 2-5 minutes — the PC will be slow during the test. Generates a report in Notepad.



Startup Programs — Analysis

Shows all programs that start automatically when you turn on the PC. For each one tells you whether it is necessary or you can disable it to make the PC start faster. Generates a report in Notepad.



Windows Update

Opens the Windows updates panel. Keeping Windows updated is essential for security!



Microsoft Store — Updates

Opens the updates page for apps downloaded from the Store.



CHKDSK — Check Disk C:

Checks if the hard drive has errors. Cannot work while Windows is running, so it is scheduled for the next PC restart.



Flush DNS Cache

If some web pages don't open or give an error, try this. Clears the PC's Internet connections memory. Fast and safe — takes 1 second.



powercfg — Power Consumption Analysis

Analyzes PC power consumption for 60 seconds. Finds devices that consume too much energy. Opens an HTML report with all details and explanations.



WiFi — Connection Report

If connected via WiFi: generates a historical connection report with signal quality. If connected via cable: proposes a speed test on fast.com.



Windows Components Cleanup

Removes old files left by Windows updates. Frees disk space. WARNING: cannot be undone. Do it only if you have little space.



SMART — Disk Health

Reads the built-in health diary of the hard drive or SSD. A disk with OK status works well. One with a different status may fail soon — do a backup! Generates a report in Notepad.



Battery Status

Laptops only — does not work on desktop PCs. Shows battery health: [EXCELLENT] / [GOOD] / [REPLACE] and how charged it is right now.

FINANCE — Secure financial access


The Finance tab is protected by a dedicated password, separate from the main program password. Here you can store up to 20 links to banking or financial websites, opened securely every time.

HOW TO ACCESS

1. Enter your Finance Password and click «Unlock»
2. The session stays open for 8 minutes, then automatically closes
3. Click a saved link: the program runs a PC security check first, then opens the site in Edge InPrivate (no history, no extensions)

BACKUP PASSWORD

Also in this tab you'll find the «Backup Password» field. This password is used automatically at every backup to encrypt your data with AES-256. Write it down on paper — without it, the backup cannot be recovered by anyone.

 **IMPORTANT:** The Finance Password and the Backup Password are two different things. The first unlocks this tab; the second protects your backup files.

BACKUP — Protect your data

The Backup tab lets you save your important files automatically, with AES-256 encryption via 7-Zip. Backups are protected by your Backup Password (set in the Finance tab).


MANUAL BACKUP

1. Go to the Backup tab
2. In the left panel, choose the destination folder (where to save the backup) using the «Browse» button
3. Check the folders to include: Documents, Pictures, Music, Videos, Desktop, or add custom folders
4. Click «▶ Run Backup» — the program creates an encrypted .zip file with your password
5. When complete, you'll see the message **BACKUP COMPLETE** in the log box
6. In the destination folder you'll also find the **RESTORE_INSTRUCTIONS.txt** file — keep it safe!

AUTOMATIC BACKUP

In the right panel you can enable automatic backup. Set your preferred time (e.g. 2:00 AM) and how many backups to keep (maximum 20). The PC must be on at the scheduled time.

GUIDED RESTORE


1. Click « Start Guided Restore»
2. Select the .zip backup file to restore
3. Choose the destination folder for the restored files
4. The program extracts the backup using your Backup Password

⚠ IMPORTANT: 7-Zip is installed automatically on the first backup if not already present. Always write down the Backup Password on paper — without it, no one can open the backup.

✓ AUTOMATIC ROTATION: The program deletes older backups only after verifying the new one is correct. The newly created file is never deleted.

SECURITY — Advanced protection


AUTOMATIC SCREEN LOCK

WinSupervisor Pro automatically locks the screen after 5 minutes of inactivity. When you return, it asks for your program password to unlock. You can also lock manually at any time with the  button in the header.

ENCRYPTED DNS (DoH)

In the Network tab you'll find the «Enable Cloudflare DNS» button. This uses encrypted DNS (DoH — DNS over HTTPS) to protect your browsing from interception. Cloudflare 1.1.1.1 is one of the fastest and most privacy-respecting DNS servers.

NETWORK PORT ANALYSIS

The « Analyse Ports» button in the Network tab opens a built-in window showing all open ports on your PC. For each port you can see: the program using it, the executable path, the digital signature and the WSP verdict (safe / to check / suspicious). For unknown ports you can open VirusTotal or ProcessLibrary directly from the window.

TELEMETRY BLOCKED

In System Health you'll find the button to block Windows telemetry. When the indicator is green, Windows does not send anonymous data to Microsoft. This setting is reversible.

FREQUENTLY ASKED QUESTIONS

Q: Has the program deleted something important?

A: No — for every operation it always asks for your confirmation before doing anything. If you do not confirm, it deletes nothing.

Q: Can I use it on multiple PCs?

A: Yes, the licence works on up to 3 PCs. On the first launch on a new PC the program registers automatically.

Q: I have forgotten my password — what do I do?

A: Delete the file "winsupervisor_config.json" from the program folder. On the next launch you can set a new password. WARNING: saved settings will also be reset.

Q: The program says "Non-Admin" — is that a problem?

A: Some functions (SFC, DISM, Registry backup) require Administrator privileges. Click "Restart as Admin" in the Home tab.

Q: The Speed Test shows very low values — is that normal?

A: It depends on your connection and contract. Enter the contract speed in the Network section for comparison. If it is much lower than what you pay for, contact your provider — the program keeps a history useful as evidence.

Q: Can I use it while working on the PC?

A: Yes, almost all operations run in the background without interruption. Only winsat (Benchmark) slows the PC during the test.

Q: What are DNS servers and why change them?

A: DNS is the translator that converts site names (e.g. google.com) into numeric addresses. A faster DNS makes browsing more responsive. The program's DNS Analysis tells you which one to use on your network.

D: The program locked itself — what do I do?

R: That's the automatic screen lock: after 5 minutes of inactivity the program locks for security. Enter your program password to unlock.

D: I lost the Backup Password — can I recover the backup?

R: No — AES-256 encryption is absolute. Without the password, no one can open the backup. That's why the program always reminds you to write it down on paper.

CONTACTS AND SUPPORT

Assistance and information:

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WinSupervisor Pro v1.9

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Windows 10 / 11

IT GB PT ES FR

♥ **THANK YOU:** for choosing to become our customers. We promise that with our program you will save money, making your Windows PCs more efficient and secure through antivirus checks, preventing network abuses, obliging your provider to honour their contractual obligations by delivering the speed you pay for, freeing up space from useless files and duplicates. Thank you and good health to your computers and to you, naturally.